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Warranty Terms and Conditions 2023 – Consumer CS-Series

Dual Warranty:

- Valid with original purchase invoice
- Valid for 5 years from the date of the consumer's invoice
- The statutory rights are not affected, changed, or limited
- The contact for warranty claims is the seller, or the distributor in your country.
 - Manufacturing and production defects at the time of purchase
 - Design and construction defects at the time of purchase
 - Repair or replacement to correct the defect, including labour and parts

Not covered by the Dual Warranty:

- Wear and tear items: Belt and pick-up and needle
- Damage caused by modifications to the unit
- Damage due to improper repairs
- Damage due to improper handling and assembly
- Damage in transit
- Damage in transit due to the use of non-original packaging
- Transport damage due to lose components that have not been dismantled. (For example: platter, counterweight, head-shell, dustcover)